

Rogina Water Company Inc.  
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April 10, 2015

To All Our Customers:

Re: Resolution W-5034 Implementing State Board Emergency Regulations

On April 9, 2014 the California Public Utilities Commission (Commission) approved Resolution W-5034, ordering all water utilities under Commission jurisdiction to comply with State Water Resources Control Board (Water Board) 2014/2015 Emergency Regulation (Resolution 2015-0015) The Emergency Regulation went into effect March 27, 2015.

In Summary, the following are prohibited water uses from the continuing 2014 restrictions:

1. Watering outdoor landscapes in a way that causes water to "runoff" onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots or structures.
2. Washing a vehicle, with a hose without a shut-off nozzle or other device that will immediately stop the flow of water when not in use.
3. Using drinking water to wash driveways and sidewalks.
4. Using drinking water in a fountain or other decorative water feature, except where the water is recirculated.

The Water Board re-adopted the above water use prohibitions and added the following ones effective March 27, 2015:

1. Customers are not allowed to irrigate turf or ornamental landscapes during and 48 hours following measurable precipitation.
2. Restaurants and other food service establishments can only serve water to customers on request.
3. Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.
4. Customers will be informed by their water utility when the utility is aware of leaks that are within the customer's control.
5. Violation of any of these prohibited or restricted water use activities may be punished by a fine of up to five hundred dollars (\$500) for each day in which the violation occurs.
6. On April 1, 2015 the Governor issued Executive Order (B-2915) (ED) directing that all water utilities must impose restrictions on their customers to achieve a 25% reduction as compared to the amount used in 2013.
7. And finally during this time of attention on your landscape to remove thirsty turf, plants or plant drought – tolerant plants customers must call "811", "call 811 Before You Dig."

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